

IMPACT HIGHLIGHTS

2018-19 ANNUAL REPORT SUMMARY



United Way of Central Texas

UWCT 2-1-1 HELPLINE

UNITED WAY OF CENTRAL TEXAS 2-1-1 HELPLINE CONNECTS OUR FAMILY, FRIENDS, AND NEIGHBORS WITH HELP AND HOPE 24/7.

48,550+ The UWCT 2-1-1 Helpline connected more than 48,550 people to help in 2017.

2-1-1 Texas is a program of the Texas Health and Human Services Commission in collaboration with United Way of Central Texas.

UWCT 2-1-1 Helpline Connected:

- 8,680** people with help related to Hurricane Harvey
- 5,600** seniors to the help they needed
- 2,000** veterans, active duty military, and their families to resources and services



Top Needs:

- Electric Bill
- Rent
- Food Pantries
- Water Bill
- Child Care

VITA - VOLUNTEER INCOME TAX ASSISTANCE



VITA offers **FREE** tax preparation and filing help to individuals and families. IRS certified volunteers ensure that clients receive **100%** of their tax refund; no hidden costs or fees!

This UWCT program is funded in part through a grant from BBVA Compass Foundation.

DURING 2018 TAX SEASON:

\$1.4 MILLION

in total tax refunds returned to individuals and families

960+

tax returns completed across 7 sites in Temple, Belton, Killeen, and Harker Heights

\$24,000

The average adjusted gross income of clients served

\$69,700+

returned in Child Tax Credits

\$468,400+

returned in Earned Income Tax Credits

HEALTH - LIVE WELL

BRIDGES TO WELLNESS & HEALTH

BridgeS to Wellness & Health helps eligible clients access the necessary prescriptions, equipment, transportation, and supplies to maintain or improve their health status.

Top 3 Medical Needs:

- Sleep Apnea related machines
- Diabetic insulin and supplies
- COPD medical supplies

175+

clients assisted through BridgeS in 2017

HEALTH INSURANCE MARKETPLACE

Health Insurance Marketplace Navigators provide unbiased information and assistance for enrollment into qualified health plans through the Marketplace and public health programs such as Medicaid and the Children's Health Insurance Plan (CHIP).

112

families enrolled into qualified health plans.

375+

phone calls from clients inquiring about the Health Insurance Marketplace

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2017-18 CAMPAIGN

\$1.8 MILLION

raised from workplace campaigns and grants for local programs and initiatives.



Community Investment Process

UWCT is proud to annually invest in 24 agencies and 28 programs with proven track records of measurable success. The UWCT Citizen's Review Committee of 20+ volunteers spends 2 months evaluating agency funding requests.

Companies contributing \$50,000 dollars or more:



VOLUNTEER ENGAGEMENT

Day of Caring

300+

Volunteers participated in Day of Caring projects

Fan Drive

150+

box fans donated during the Day of Action summer fan drive

Hometown Huddle

35+

volunteers made the third annual Hometown Huddle a success

Annual Campaign

105+

Campaign Champions educate and inspire their colleagues to invest in their community through UWCT

Chrome & Carols

The Chrome & Carols Committee helped raise more than

\$45,000

during the seventh annual Chrome & Carols fundraiser

Dr. Seuss Day

20+

Volunteers read to children on Dr. Seuss's birthday

VITA

45+

Volunteers helped prepare over 960 tax returns

View our full 2018-19 Annual Report at UWCT.org

Connect with us!

